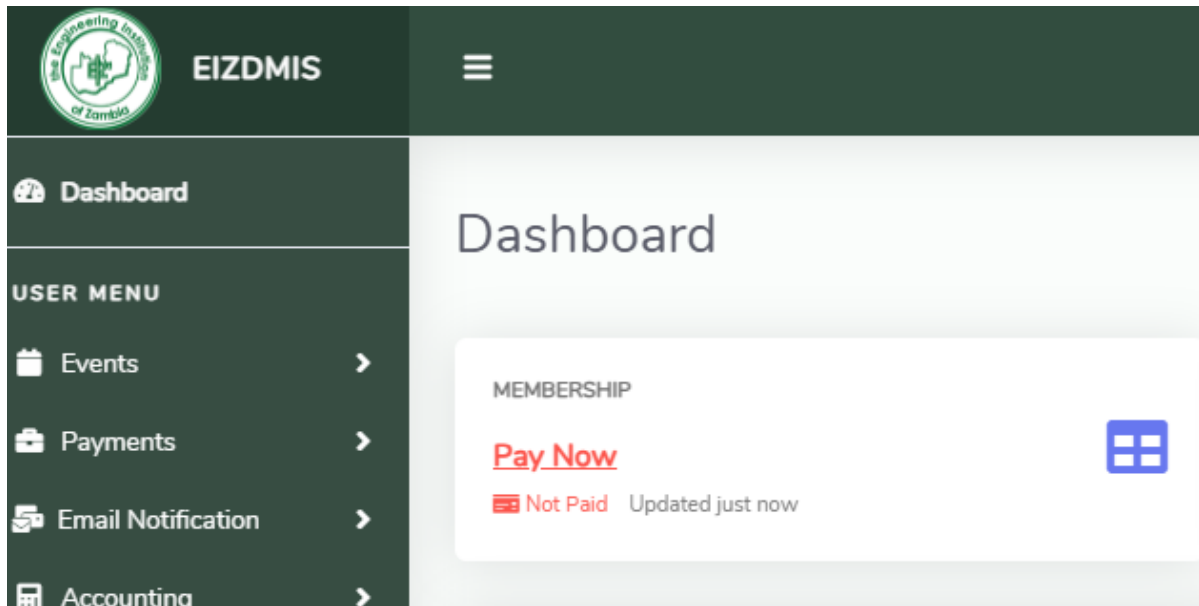


Process for Mobile Money Payment on the EIZDMIS Portal

Step 1:

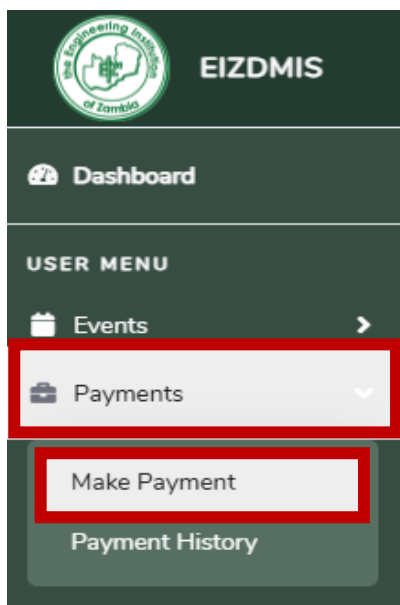
Access the EIZDMIS using the following link: <https://www.eiz.org.zm/>

- Enter your DMIS login credentials (Username & Password)
- With correct details entered, system automatically logs you into portal and will present a **DMIS Dashboard**, as shown below.



Step 2: Click **Pay Now** to initiate payment journey, or navigate to left panel

- Under **Payments** Tab, Click **Make Payment**, as shown in the screen shot below.



Step 3: In the new window, select the invoices due by checking the box, then click **Next**

Account Number: 16685 Customer Name: T

Invoices Selection Summary Payment Methods

<input type="checkbox"/>	Date	Invoice #	Liability Type	Reference #	Status
<input checked="" type="checkbox"/>	10/28/2024 6:25:42 PM	INV5201075233	MEMBERSHIP_RENEWAL_INVOICE_2024_2025	Taukani Daka	Overdue By 1-15 Days
<input checked="" type="checkbox"/>	Date	Invoice #	Liability Type	Reference #	Status

Previous Next Cancel

Note: The system will display information, as shown in the screen shot below.

- Click **Next**

Customer Details

Account Number: 16685 Customer Name: Taukani Daka

Invoices Selection Summary Payment Methods Complete Payment

Invoice #	Invoice Date	Liability Type	Due Date	Outstanding Amount (ZMW)
INV5201075233	10/28/2024 6:25:42 PM	MEMBERSHIP_RENEWAL_INVOICE_2024_2025	10/28/2024 6:25:42 PM	ZMW 200.00
TOTAL:				ZMW 200.00

Previous Next Cancel

Step 4: System displays a **confirmation prompt**, as shown below. Click **Yes**

Note: This option gives you a final chance to review your information or cancel the action if needed.



Are you sure you want to proceed?

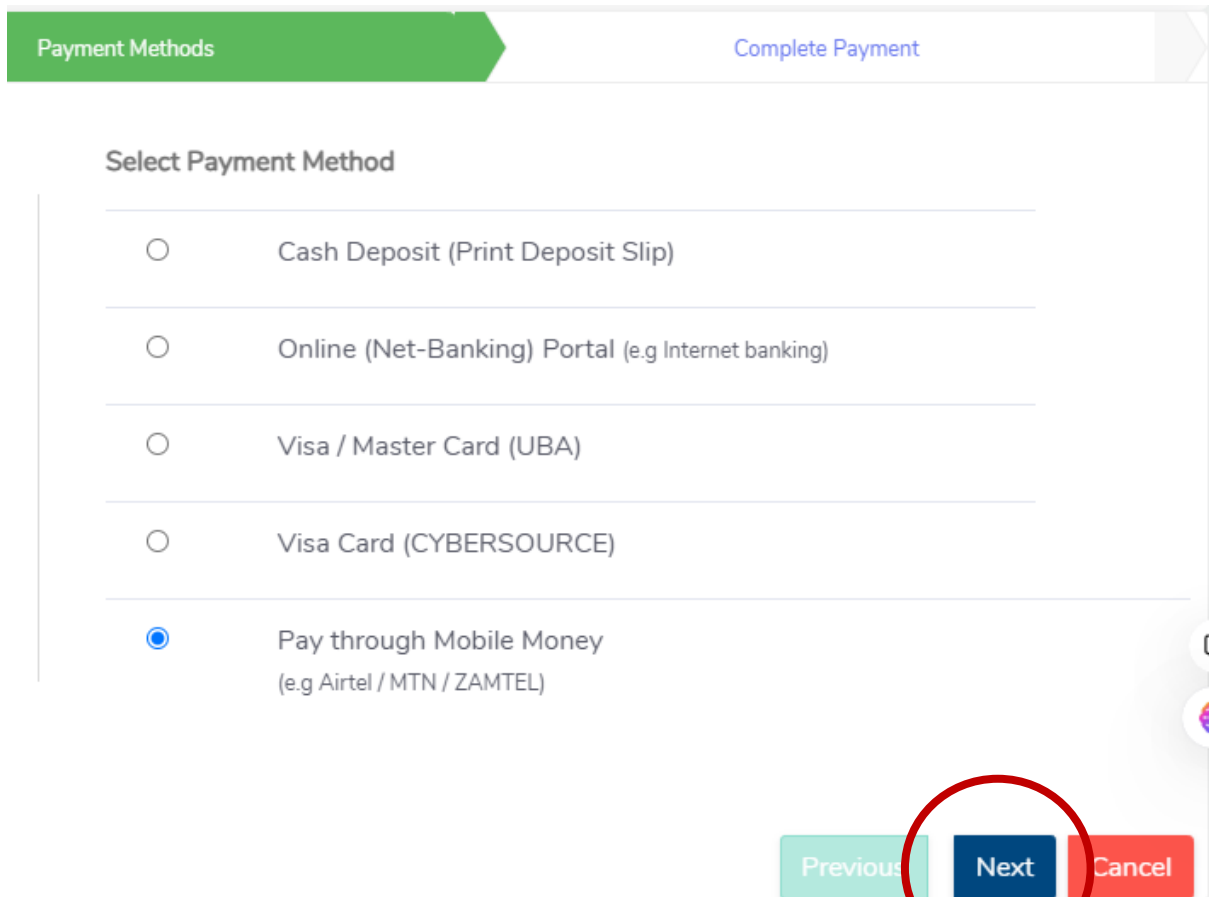
Clicking "Yes", will generate a Payment Reference Number (PRN). You will not be able to go back to the previous step.

Cancel Yes

Note: In the new screen, you will be presented with a **Dashboard** that displays customer details as well as available payment methods.

Step 5: Select your preferred **Payment Method**, e.g. Mobile Money

- Click **Next**



Payment Methods Complete Payment

Select Payment Method

- Cash Deposit (Print Deposit Slip)
- Online (Net-Banking) Portal (e.g Internet banking)
- Visa / Master Card (UBA)
- Visa Card (CYBERSOURCE)
- Pay through Mobile Money
(e.g Airtel / MTN / ZAMTEL)

Previous Next Cancel

Step 6: In the new screen, system will automatically generate a reference number

- In the Mobile Number field shown, enter your mobile number beginning with **260**
- Click **Next**

Customer Details

Account Number: 16685

Invoices Selection Summary

Complete Payment

Mobile Money Payment Ref: 252010021676
Amount of : ZMW 200


Mobile Number: * e.g 097.. or 076.. or 095...

26097.. or 26077.. or 26096 or 26076.. or 26095 or 26075...

Previous Next Pay Now! Cancel

Step 7: System displays a **confirmation prompt**, as shown below.

- Click **Yes, proceed**



Confirm

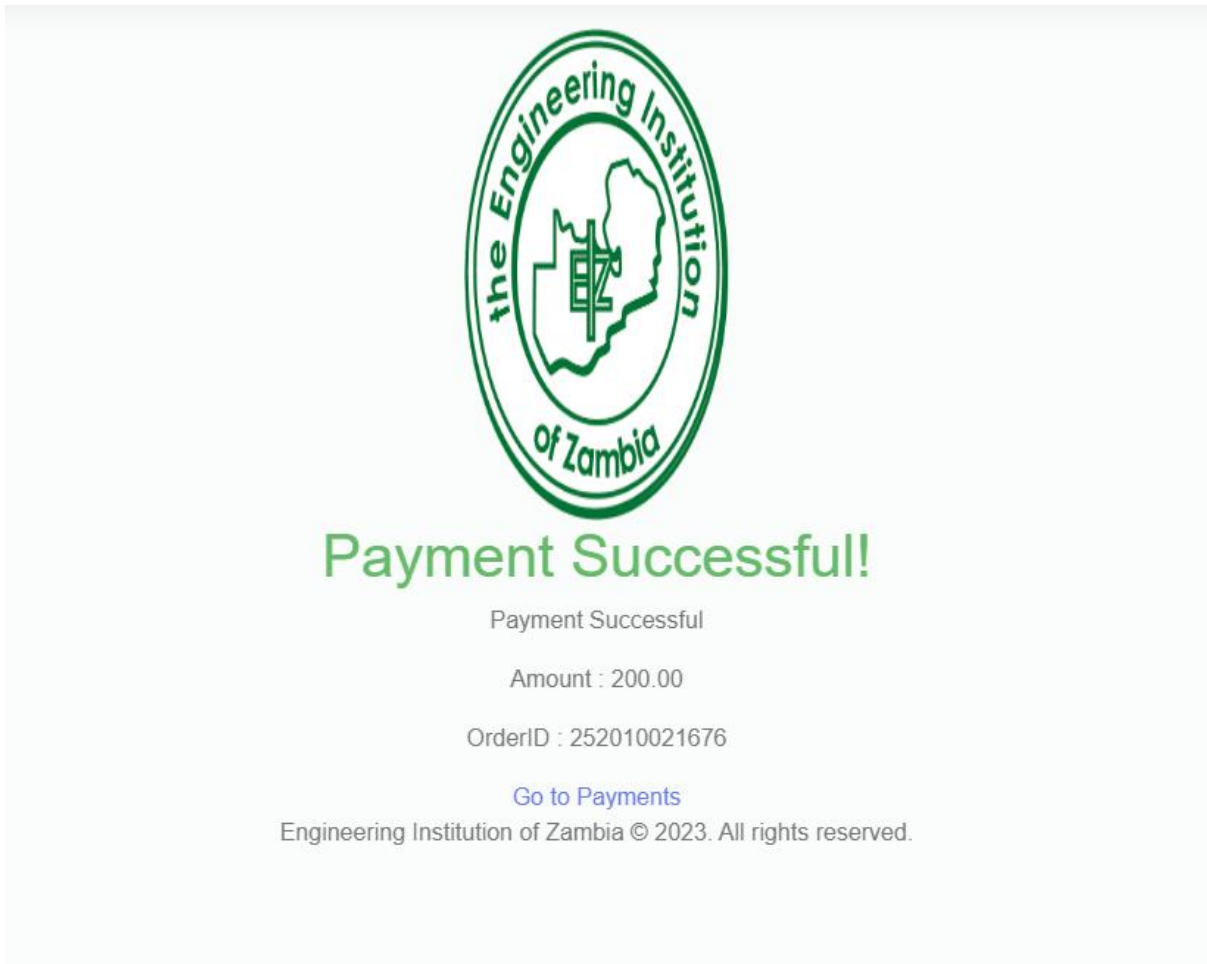
Are you sure you want to make this payment
from this mobile number (0977670029)
Amount: ZMW200

No, cancel Yes, proceed

Note: Your Mobile money provider sends a request to your phone asking you to enter your **PIN**

Step 8: Enter the secret **PIN** to authorise the transaction

- If the **PIN** is correct, the payment is processed and confirmed, as per below.



.....**END**.....